## Cemeteries Office

Wilford Hill Crematorium & Southern Cemetery Loughborough Road West Bridgford Nottingham NG2 7FE

## 0115 876 1922

Email: cemeteries@nottinghamcity.gov.uk www.nottinghamcremationsandburials.co.uk

## **Active Cemeteries**

Northern Cemetery

Hempshill Lane Bulwell Nottingham NG6 8PF

**Southern Cemetery** 

Loughborough Road West Bridgford NG2 7FE

**Highwood Cemetery** 

Low Wood Road Bulwell Nottingham NG67GA

## **Historic Cemeteries**

Rock (Church) Cemetery

Forest Road East Nottingham

**General Cemetery** 

Alfreton Road Canning Circus Nottingham NG1 5GP

**Basford Cemetery** 

Nottingham Road New Basford Nottingham NG7 7FF



Nottingham Cremations & Burials Over 150 years of serving our communities







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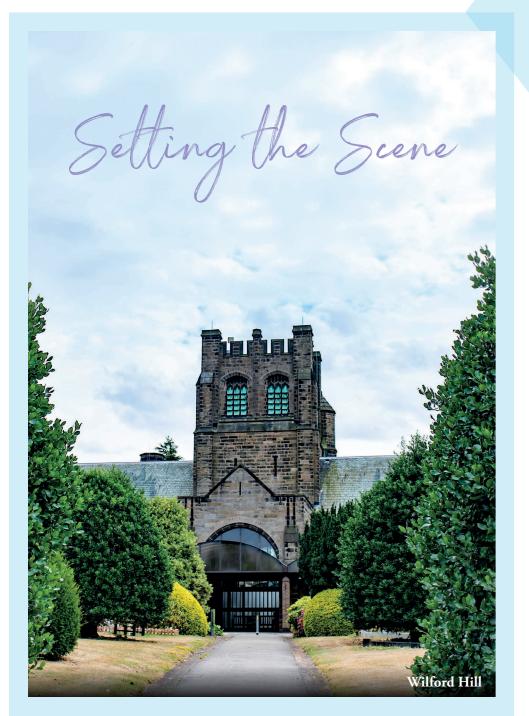
## Welcome to Nottingham Cremation & Burial Service

Nottingham Cremation & Burial Service is responsible for the management of six active cemeteries, fifteen closed burial grounds, and Wilford Hill Crematorium.

Through being able to serve the people of Nottingham for over 150 years, our Crematorium and numerous Cemeteries located across the city continues to offer a range of funeral services that suit all and allows everyone the chance to say goodbye in varied yet sensitive and beautiful settings.

With both traditional and more modern cemeteries available, we endeavour to help you achieve a personalised funeral that commemorates a loved one.

We also welcome and accommodate funeral services for any culture and faith, as well as any secular or humanist ceremonies.



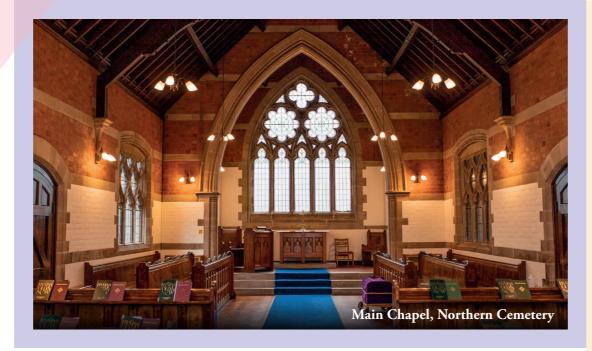
# Wilford Hill Crematorium & Southern Cemetery

Wilford Hill Crematorium is located south of Nottingham in the secluded grounds of Southern Cemetery, with neighbouring woodland attached, making for a peaceful location to say your final goodbyes to a loved one.

Wilford Hill's name is derived from its position within the local area and being 250ft above sea level it makes for one of the highest points in Nottingham enabling stunning panoramic views of both the city and the surrounding countryside.

Southern Cemetery covers approximately 46 acres and was opened in 1919 at first only for burial services. Wilford Hill Crematorium later opened in 1931.

There are two Memorial Gardens within Wilford Hill Cemetery; the Garden of Rest and the Woodland Walk. Both have been purposely created for the scattering and burial of cremated remains, with a variety of memorials available for lease.





## Northern & Highwood Cemeteries

Within the northern area of Nottingham, the Service is able to offer two very different Cemeteries with their own individual settings; Northern Cemetery which dates back to 1903 and Highwood Cemetery which is our newest site, opened in 2006.

Northern Cemetery, which is 30 acres in size, has a very traditional Chapel located within the grounds which is available for use by all. On entering the Cemetery, there is also a very peaceful Garden of Rest which is available for the scattering of cremated remains, with burial plots for cremated remains located nearby.

Highwood Cemetery although once a woodland of historic significance, is now our most modern cemetery with expansive views featuring a modern turf covered building housing public facilities and offices. As a new cemetery, there is wide scope for future development with our memorials offer, a Garden of Rest as well as different burial areas.

With its close proximity to Northern Cemetery, we can offer the use of a traditional chapel followed by a graveside service and burial at Highwood. At all our active cemeteries, they have achieved the Green Flag status which is a nationally recognised award.

## Historic Cemeteries – Rock (Church), General & Basford

Nottingham has a rich source of beautifully kept Cemeteries teeming with local historical importance, particularly as Rock Cemetery is Grade II\* Listed and both Basford & General Cemeteries are Grade II Listed with Listed memorials and buildings recorded also.

Although these three particular Cemeteries no longer have new burial ground available, they are still visited both by the families and friends of loved ones but also by the general public as areas of open green space where peaceful walks in a tranquil setting can be had.

Rock (Church) Cemetery in particular has a unique landscape including interesting features such as sandstone caves, underground 'catacombs' and beautifully grand memorials.

On occasion, tours are carried out around the caves and cemetery.

## Nature Considerations

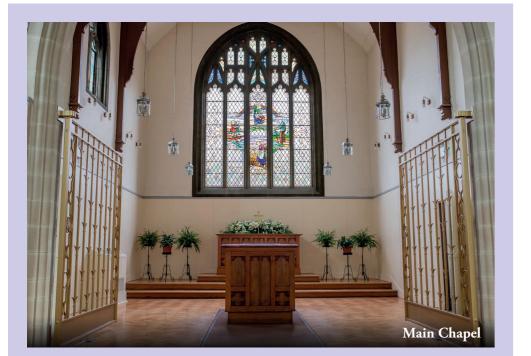
During the spring and summer months, we have dedicated areas within all our active and historical cemeteries that allows for the management of sensitively maintained wildflower meadows. These areas give sustenance to a range of insects including bees and butterflies.

We work with the Nottinghamshire Wildlife Trust to install new bird and bat boxes.

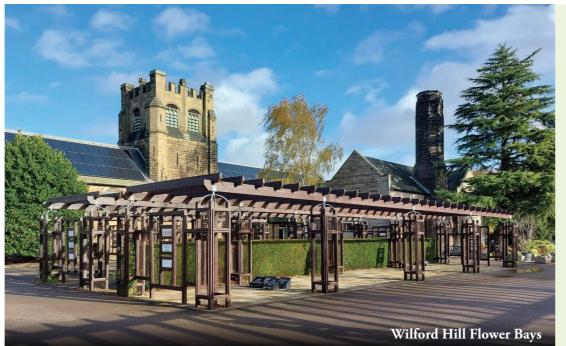
Particularly at Highwood Cemetery, we are proud of our naturalistic landscape and ancient woodland areas which is home to wide range of wildlife including young deer, pheasants and other wild birds.

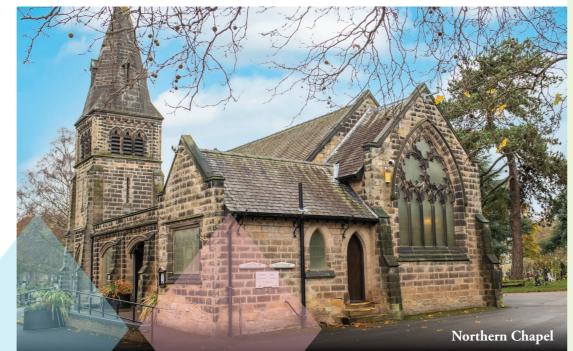
All of our active cemeteries are home to specialist specimen trees.











# Services and Facilities

## Wilford Hill Crematorium

Wilford Hill has two Chapels available for use; the Main Chapel and the West Chapel. Both chapels have some beautiful stained glass windows, with the Main Chapel in particular depicting the changing of the seasons. Both Chapels cater to all denominations with religious symbols either being displayed or removed according to the request of those arranging the service.

The wonderfully spacious Main Chapel can seat 80 people and the more traditional West Chapel with its wooden beamed ceiling able to seat 55 with additional standing room available in both. There is an integrated hearing loop system within both Chapels allowing everyone to hear and experience the funeral service.

The Main Chapel operates on the hour time slot, with the West Chapel being on the 30 minute time slot which allows a 40 minute service to be taken place in either chapel simultaneously.

Comfortable seating is available in both Chapels with web camera facilities, large screens for visual tributes as well a sophisticated music system available for us with a modern loudspeaker system installed in each chapel.

We also have dedicated Vestry areas attached to each Chapel for use of the person leading the service.

Within the Crematorium you will find restroom facilities and two waiting areas which offers a comfortable space to wait with views across the city.

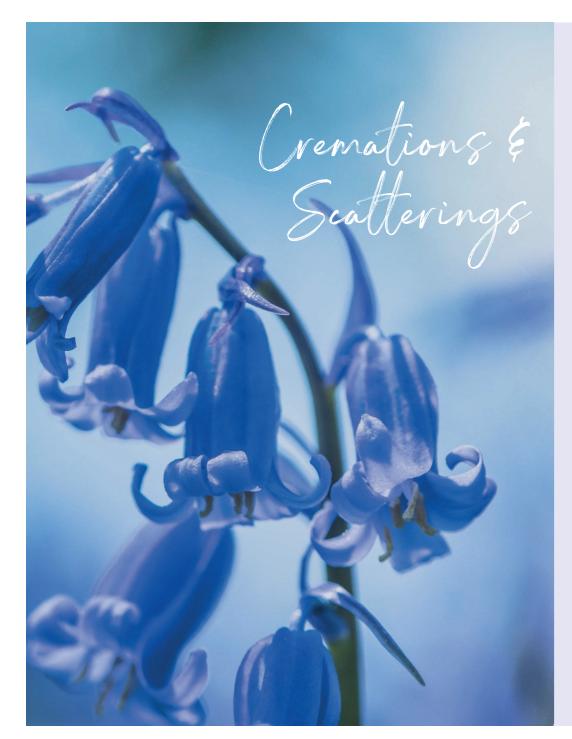
Free parking is provided in different locations across the Cemetery; off Loughborough Road at the left to the entrance to Southern Cemetery, to the rear of the Crematorium (where disabled spaces are also available) and with an overflow area towards the entrance to the Woodland Walk.

## Flower Bays

Following the service, you will be led directly into the Flower Bays where all floral tributes are displayed and where they will stay for 7 days following the funeral.

## Northern Chapel

A very traditional chapel, with pews and wooden ceiling beams on display, can accommodate up to 60 people with additional standing room also available. Music can be played using the CD player or the organ, with future development planned for a sound system installation.



## **Cremation Services**

Wilford Hill Crematorium is able to offer a comprehensive range of options for those wanting to choose a Cremation service, including:

- Full 40 minute Cremation Service with additional time slots available for you to have the chance to say goodbye in the way you wish, with visual tributes, webcast and music facilities available.
- For those who wish to go to a Church or Venue for the funeral service, we do offer a Committal Service Option. This can include the same visual tribute, webcast and music as a Full Service if the family wishes. This service can be the full 40 minutes, or shorter if you prefer.
- A Witnessed Charge Cremation is available in our Main Chapel before 1pm for those families wishing to view the charging of the coffin.

Service in a beautiful setting.

- Direct Cremations gives families the opportunity to have a respectful and dignified committal for their loved one without the need for families and friends to attend. This has the added advantage of being a lower cost option.
- We welcome all religious or non-denominational services in either Chapel.

Following the Cremation Service, we are able to offer numerous options for laying cremated remains to rest:

- Witness Scattering with family and friends present
- Scattering Without Witnesses undertaken by our trained team with the upmost due care and dignity
- Interment (burial) in a Grave or Cremated Remains Underground Niche, with family present if wished
- Placing of Cremated Remains in a memorial, including Sanctum's and Wall Niches.
- If you prefer, a family member or the Funeral Director would be welcome to collect the cremated remains to be laid to rest elsewhere.

## **Memorial Scattering Areas**

At Wilford Hill Crematorium, there are two designated areas where both remembrance and contemplation can take place; the Garden of Rest and the Woodland Walk. Here the beauty of the natural surroundings provide a quiet and private area to remember a loved one.

With areas of bluebells, natural flora and ancient greenery, these areas are beautiful in their colours throughout the year.

On the day of a Witness Scattering, a member of our Service will be there to support you and to help you choose the areas where you wish to scatter your loved one.





## **Burials**

We have a range of cemeteries across Nottingham where a variety of grave types are available to meet your personal and religious needs.

As a guide, here is a brief description of these different types:

**Lawn Graves** – these are graves which allow a headstone memorial with the rest of the grave laid to lawn which our Service will maintain.

Available at Southern & Highwood Cemeteries.

**Traditional Graves** – these are graves which allow for a full kerb surround in natural stone, as well as a headstone. Cover slabs are also permitted.

Available at Southern, Northern & Highwood Cemeteries. Concrete Vaults – these are underground concrete vaults which are for one burial only and as these are Traditional Graves, they allow for a full kerb set.

Available within the Muslim Section at Highwood Cemetery.

Family Burial Chambers – these are also vaults but they are for two full burials as well as up to 15 sets of cremated remains. They come with a black granite memorial plaque which can have an inscription engraved as well as three smaller plaques for any cremated remains buried.

## Available at Southern Cemetery.

Please note, with exception of the Family Burial Chambers at Southern Cemetery, graves can only be purchased as part of the funeral arrangement for immediate burial.

### **Ashes Burials**

The final resting place of cremated remains is an extremely important and personal decision to make and within our Cemeteries we have a range of options available for you to consider.

**Ashes Only Graves** – these Lawn Graves are the same size as a full grave and are permitted a headstone but are exclusively for 8 sets of cremated remains.

Available at Southern, Northern & Highwood Cemeteries.

**Underground Niches** – these are small vaulted plots which can accommodate two sets of ashes and have an inscribed black granite plaque and a small vase for flowers.

Available at Southern & Northern Cemeteries.

**Sanctum** – these are an above ground memorial into which two sets of cremated remains may be placed. A large black granite black is included for an inscription of your choice.

Available at Southern Cemetery.

"Such a lovely place to sit and remember."

For further information, please contact the Cremation & Burial Service Office

# Music, Visual Tributes & Webcasts

## Wilford Hill Crematorium

## Music

The music chosen to be played at a funeral service can hold great significance in deciding how to remember a loved one.

Wilford Hill Crematorium has combined its traditional building with the modern Obitus Music and Tribute system which provides an extensive music library to both Chapels. There is a wide range to choose from; classical and choral hymns to pop songs, musicals or film soundtracks, ensuring the music you want to personalise the service will be available to do just that. Should the piece of music you require be perhaps more unknown, Obitus have a great customer service team who will be willing to help you source it for the service.

## Visual Tributes

There are media screens in both the Chapels, which allows for the display of either Holding Images and Slide Shows (with or without music). Such visual tributes allow families to both celebrate a loved one as well as remember different stages of their life with those attending the service.

## **Holding Images**

Holding Images are complimentary as part of a funeral service at Wilford Hill Crematorium and can be a very special way of remembering your loved one. Alternatively you may wish to use an image from our own library which includes hobby related imagery as well as landscape and natural scenery. These can be shown throughout the service or at a specific time.

families where a combination of different photos can either be played on a loop throughout the service or once at a chosen time. These typically feature up to 25 photos with simple fades but they can include more images at an extra fee. Families also have the option of just having the images as they are, or for an extra fee music can be timed to



Slideshows are a versatile option for the slideshow with fade transitions.



## Family Made

Obitus are able to work with families in uploading any kind of home-made film that a family would like to be played during the service on our media screens.

## Webcasting of services

For those who are not able to attend the funeral in person, we offer a live webcast which allows family and friends from around the world to watch the service from home or even on their mobile phone.

We stream reliable, high quality video which is password protected and thereby transmitted securely to all those watching.

As well as the Live Webcast, we also offer the Live + 28 days option for those who cannot watch live but will have the option of watching online for the following 28 days and can download for no extra charge.

## Keepsakes

Keepsakes are available on DVD, Blu-ray or USB stick for the recording of a webcast or a copy of the Visual Tribute. Once received, these can be shared with family and friends.

# Memorials

Within all of our active Cemeteries, as well as at Wilford Hill Crematorium we have a wide collection of memorials which are located within tranquil surroundings for peaceful moments of reflection.

## **Book of Remembrance**

At Wilford Hill Crematorium and within the Chapel at Northern Cemetery, we have a dedicated Book of Remembrance which is a permanent memorial with a page for every day of the year.

Both Books are comprised of several volumes which are on display in a protective case and always open to the current date.

It is a hand crafted memorial with inscriptions executed by hand by professional and highly skilled calligraphers. The minimum entry is two lines consisting of the name of the deceased on the top line with a personal message to follow. Longer entries can also have a personal motif which has personal significance, for instance, a flower, animal or a symbol of a favourite pastime.

For anyone with a Book of Remembrance entry, we also offer complimentary access to a digital copy of the Book where the inscription can be seen online.

### Rose Bushes

These are available at both Southern and Northern Cemeteries and are located near to their respective memorial gardens. A large selection of standard roses in a number of different colours are pre-planted within the cemeteries and therefore it might be possible to select a colour if available.

Rose Bushes are available to purchase on a lease basis and we also offer the choice of having a plastic or a bronze plaque which will can have a personal memorial message inscribed; the plaque will then sit in front of the Rose Bush.

During the lease, the Service will care for the upkeep of the rose, including arranging for its replacement should that be necessary.









## Black Granite Kerb Vase

Available at both Southern and Northern Cemeteries located within the memorial gardens, these black granite plaques can be leased for a number of years with a personal inscription and gilded with gold leaf remembering your loved one. A vase is included to allow flowers to be placed.

## **Babies Columbarium**

The Columbarium is an 8 sided memorial which displays a black granite plaque with silver inscribed lettering. The location of the plaque on the Columbarium can be chosen by you as part of the purchase of the lease, which is available for a number of years. A motif such as an angel or a teddy, or a photo can be added to the plaque also.

## Bronze Kerb Vase

Very much like the Black Granite Kerb Vase, this is available at Southern and Northern Cemeteries and are bronze cast memorial which can be leased for a number of years and come with a flower vase.

## **Underground Niches**

These are small vaulted plots which can accommodate two sets of ashes and have an inscribed black granite plaque and a small vase for flowers. As ashes are interred undergrounds, these are treated as a grave and have a much longer lease than our other memorials. These are available at Southern & Northern Cemeteries

## Sanctum

Available at Southern Cemetery only, these are an above ground memorial into which two sets of cremated remains may be placed. A large black granite black is included for an inscription of your choice. These are also leased but currently on a 10 year basis.

Further memorials are under review and will be available in due course: for more information, please contact the Cremations & Burials Office, or alternatively please refer to our website.

# Frequently asked questions

## Q: Can I witness the placing of the coffin into the cremator?

A: Yes, we allow Witness Charge cremations; for safety reasons numbers of mourners are limited. Please note we only allow these services to take place in the Main Chapel with the latest time slot being 1pm.

## Q: Can I tour Wilford Hill Crematorium at any time and when can I visit your cemeteries?

A: Should you wish to visit Southern Cemetery, the grounds are open 24/7 all year round. If you would like to visit the Crematorium building, we ask for an appointment to be made with our team to ensure access to the Chapels are available.

Our opening times are available on our website for each cemetery. Please note our historic cemeteries have a different opening to our active cemeteries.

## Q: How do I locate a grave?

A: Wilford Hill Cemeteries Office has digital records for all cremations and burials within our Cemeteries. We also have the original burial and grave ledgers for Southern and Northern Cemeteries with ledgers for the historic cemeteries safely secured with Nottinghamshire Archives. These records are also available for the public to access online by visiting and creating an account with www.deceasedonline.com

If you wanted to visit a Cemetery in person, please contact the Cemeteries Office who will be able to forward you a map highlighting the area in which the grave is located or with a member of the Grounds Team on site.

Please be aware that with the historic cemeteries in particular, locating a grave may be more difficult to ascertain.

# Q: Can I choose a grave for an upcoming funeral?

A: Unfortunately it is not possible to choose a grave but should you have family graves within the Cemeteries, we will endeavour to search for a grave nearby although we cannot make any guarantees.

## Q: What assistance is available for payment for funerals?

A: For children under the age of 18, there would be no charge for a cremation or a burial option as we work alongside the Children's Funeral Fund which is a national government initiative. Please note, there could be additional costs involved for extras such as visual tributes if the family wanted to have these as an option. Although the Cremation & Burial Service does not offer a payment plan, we do offer the Nottingham Funeral where we work in conjunction with a local Funeral Director to provide a dignified and full service but with a capped fee. Should you have any further queries regarding this, please do contact our Office.

# Q: How soon after a burial can a memorial be installed on a grave?

A: Depending on the ground conditions, it is recommended that a headstone is not placed on the grave for at least 6 months following a burial. Please note it can take 6 - 12 months for the ground to settle sufficiently.

If the burial is for a child under the age of 18, provided the memorial permit

is submitted within 5 months of the burial, the permit fee would be paid by the Children's Funeral Fund.

## Q: Can I place a memorial where ashes were scattered?

A: Only fresh flowers without wrapping may be left where the scattering has taken place. We do offer designated areas within all our memorial gardens where memorials can be left.

# Q: Who can scatter or bury a loved one in a grave?

A: All Underground Niches and Graves within our Cemetery (apart from Public Graves) have a registered owner of the Exclusive Right of Burial. It is only the owner of the grave who can grant permission for anything to occur to that grave, for instance a change in memorial or the opening for a burial. Ownership can be transferred via a simple form from the Cemeteries Office, but please note if the owner has passed away, whilst the ownership can still be transferred, it is a slightly more complex process. Our Cremation & Burial Office would be more than willing to assist you with any advice.



Further FAQ's can be located on our website

